

PRE-HOSPITAL EMERGENCY CARE (PHEC)

Pre-hospital care is the emergency medical services for the severely ill or injured before reaching the hospital or during transfer from the scene of the injury. It is an essential part of the range of emergency healthcare.



First responder care provided by our paramedics includes the triage, treatment, and transport of the patient to the next level of appropriate healthcare, where definitive care can be provided. This continuum of conventional care is provided through a coordinated and integrated emergency healthcare system our well-trained and well-equipped personnel using standardised protocols.

Advanced life support (ALS) care through pre-hospital paramedics, nurses and doctors leverage ACLS (Advanced Cardiac Life Support) / ATLS (Advanced Trauma Life Support) and ALS skills to ensure patients receive the best possible care prior to reaching a hospital for definitive care.

We provide:

- Integrated, accessible healthcare services provided by clinical personnel trained for comprehensive first contact.
- The continuing care of individuals experiencing signs and symptoms of ill health or having health concerns including:
 - health promotion
 - disease prevention
 - patient education and counselling
 - the diagnosis and treatment of acute and chronic illness.

We can stabilise a patient and hold them if medical evacuation to a higher level of care is delayed or needs time to plan.

Our PHEC support can be adapted to be delivered in any environment.

Our PHEC with Emergency Stabilisation provides a capability that encompasses:

- Enabling urgent and routine Medical Evacuations to a higher level of care.
- Primary & Emergency Healthcare within their clinical scope with remote clinical oversight support.
- Offers local medical facility support review and patient advocacy for any patient admissions
- Force Health Protection Support.

Our team is committed to providing comprehensive first-contact care to ensure the best possible outcomes for patients in any emergency healthcare situation.

